



NEWSLETTER | FEBRUARY 2020



Galaxy has a solution for all your technology integration needs! We offer both on-premise and cloud technology integrations with biometrics, cloud, elevators, fire alarms, intercoms, readers & portable readers, vehicle reader/tags, video, visitor management, and wireless lock sets. There are new solution sheets on our website which illustrate how our hardware and software integrate with whatever product fits your specific access control needs.

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**GALAXY**
CONTROL SYSTEMS

BOOTH #6089

MARCH 17-20, 2020

SIA Education @ISC: MAR 17-19

Exhibit Hall: MAR 18-20

SANDS EXPO, LAS VEGAS

TECH TIPS

Galaxy Stance of End of Support for Microsoft Operating Systems

On January 14, 2020 Microsoft ended support for both Windows 7 and Windows Server 2008r2. End users will be eliminating or upgrading computers running these systems. System Galaxy 10.4.9 is the minimum version that can run on a Windows 10, Server 2012 and 2016 environment. For information on moving databases to a new database server see our upgrade document http://www.galaxysys.com/sghelp/Content/C_Procedures/System%20Upgrade%20Planning.htm and our video on our Learning Center <http://www.galaxysys.com/category-Learning-Center?id=188>

Change in Default Flash for new 635 boards.

Early 1stQ 2020 Galaxy Control Systems will begin shipping new 635 circuit boards (CPU, DRM, DIO, DSI) with Flash version 11.0.3. Prior to this the installed Flash version of new product was 10.4.15. The reason for shipping that version was that it was the last version of flash capable of communicating with boards running older versions of flash (5.0.4 and older) and new flash (11.0.2 and higher). Although the 11.03 flash cannot communicate with the earliest versions of flash, Galaxy will be shipping the factory flash station cable with each new system so that older boards can be flashed up through the factory flash process. (See 635 FactoryProgrammingGuide.pdf for instructions <http://www.galaxysys.com/sghelp/docs/currdocs/FTS/635-FactoryProgrammingGuide.pdf>)

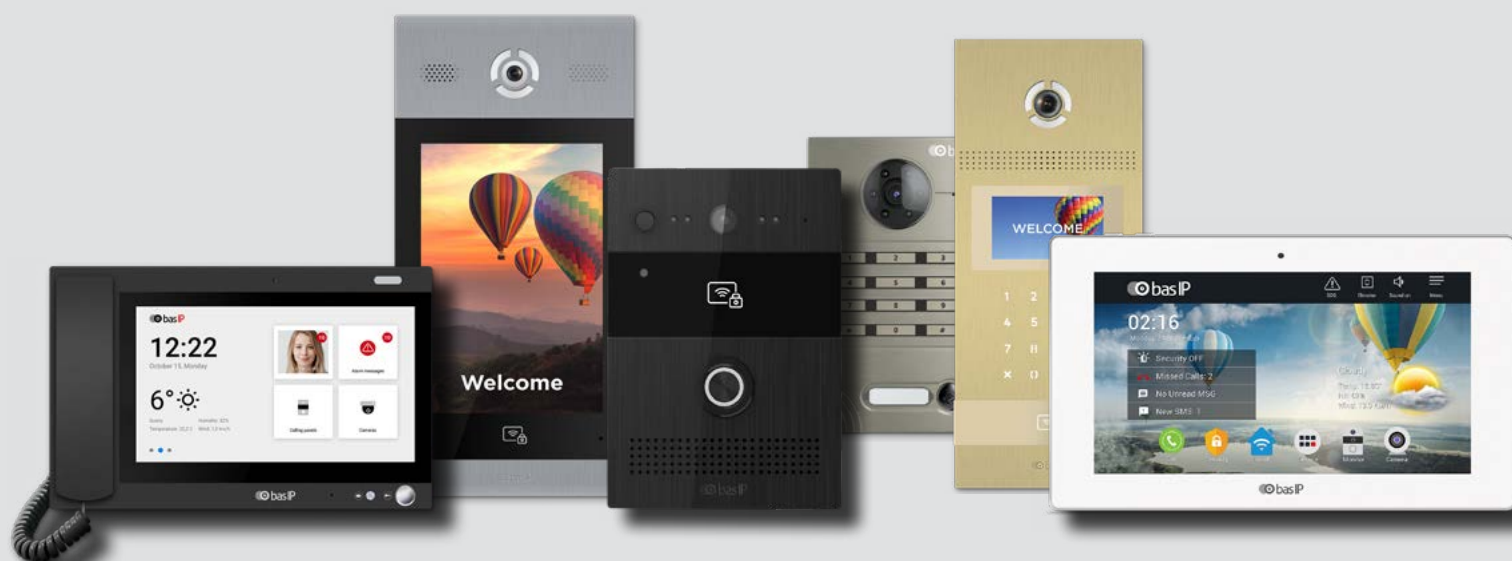
As always, dealers can request boards to be flashed to a specific version when they are ordered.

**TRAINING
DATES**

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GALAXY IP INTERCOM SOLUTION



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