

LaunchPoint Mobile App

Mobile control of Doors, Crisis Mode, and Cardholder / Event activity.

SG 11.8.6 | 2024



Galaxy Control Systems dealers and customers can use the LaunchPoint Mobile app to manage their access control systems. This mobile app combines the features from our previous mobile apps, *DoorPoint* and *PersonPoint*, into a single simple user experience.

App Name: LaunchPoint Mobile

Download on: [Android](#) and [iOS](#)

Cost: Free

Cloud Requirements: You must have an existing Cloud Concierge Subscription

FEATURES

[LOGIN](#)

[NAVIGATION](#)

[MENU SETTINGS](#)

[CARDHOLDER SEARCH](#)

[CARDHOLDER EDIT](#)

[CARDHOLDER ACTIVITY](#)

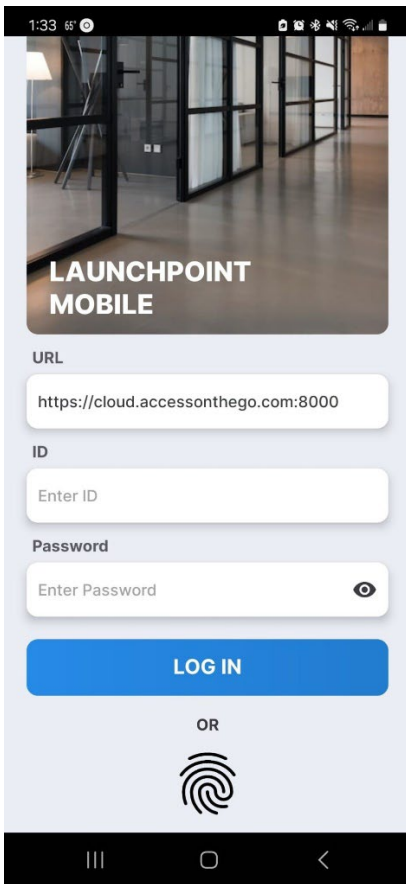
[DOORS LIST](#)

[DOOR CONTROL](#)

[EVENTS](#)

[CRISIS MODE](#)

LOGIN



LOGIN SCREEN

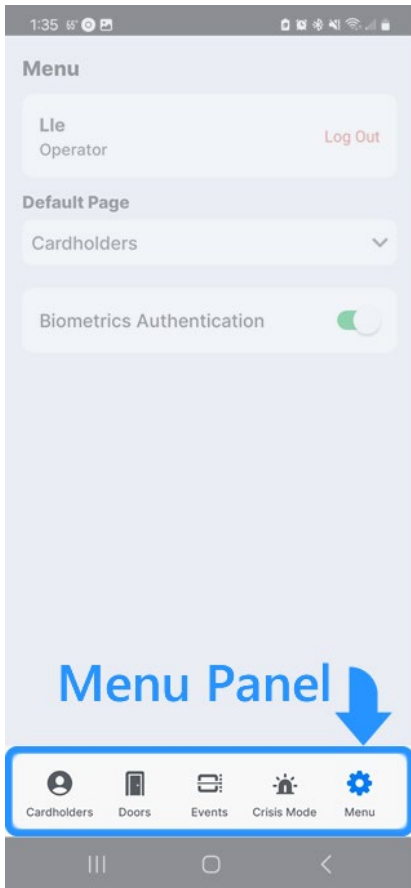
After downloading the LaunchPoint Mobile App, the user can sign in on the Login screen.

Note: The Eye Icon will show/hide your password so you can confirm your typing if needed.

Note: The Fingerprint Icon becomes visible after you have enabled the biometric option in the Menu Settings of the mobile app. *The operator must have a fingerprint enrolled in the phone or the biometric icon will not display.*

1. URL: Enter the Web Address for the server portal.
Note: Your URL can be obtained by signing up for Cloud Concierge services through an authorized Galaxy partner.
Note: Verify URL starts with HTTPS, emphasis on the "s".
2. ID & Password: Enter your operator login ID & password.
Note: The operator account must be created in System Galaxy.
3. LOG IN: Tap the Log-In button to sign into the mobile app. Or present your enrolled fingerprint if using biometric login.

NAVIGATION

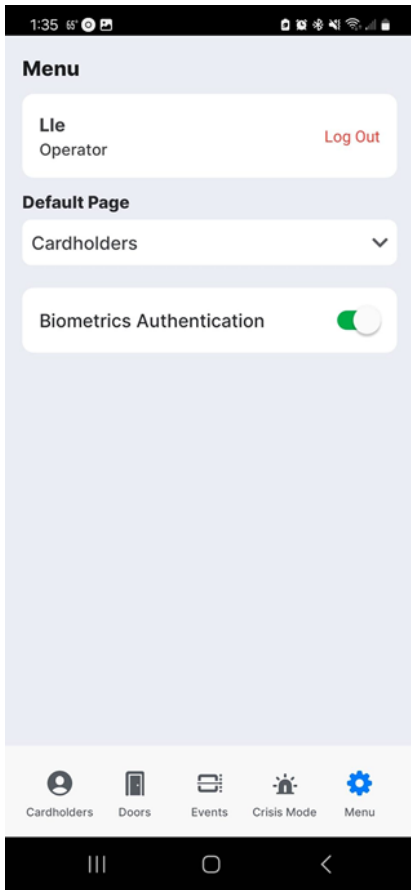


MENU PANEL SHOWN

Use the Menu Panel at the bottom of the screen to navigate to different selections:

- » Cardholders
- » Doors
- » Events
- » Crisis Mode
- » Menu Settings

MENU (SETTINGS)



APP SETTINGS SHOWN

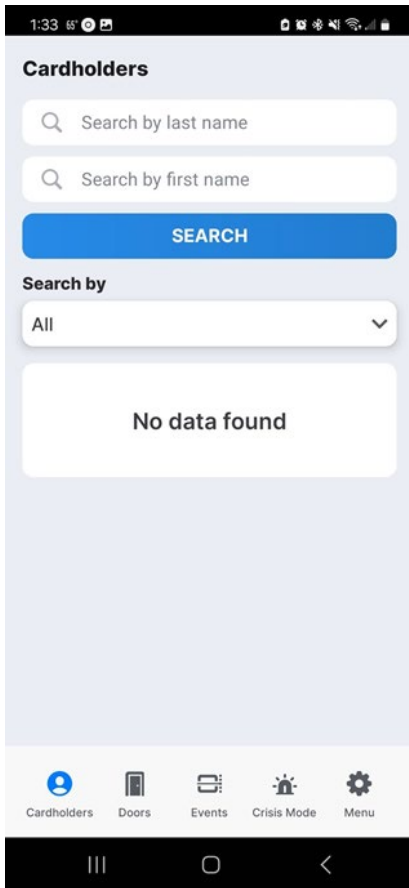
Operator can change the app settings in this screen.

- » **Log out** (red link on top tile)
- » **Set the default page** (droplist)
- » **Enable / Disable Biometric Authentication**

Note: Operator biometric credentials must be enrolled in the system.

Note: When *Biometric Authentication* is enabled, the operator can log in with the enrolled finger.

CARDHOLDERS



SEARCH SCREEN

This screen allows the operator to refine Cardholder searches based on the selected criteria.

1. Use the **First / Last name fields** to find a cardholder by name.

Note: if you just want to retrieve the full list of cardholders, you can enter a space character in the field.

2. Optionally, you can use the **Search By** dropdown list to search by specific criteria.
3. Tap the **SEARCH** button to see search results.

CARDHOLDERS: EDIT

The screenshot displays the 'Edit Cardholder' interface. At the top, there is a back arrow and the title 'Edit Cardholder'. Below the title is a cardholder's profile picture and a status box showing 'Status: Active' and 'Record ID: 17805'. A toggle switch for 'Active' is also present. The form includes fields for 'First Name' (Doug xsecure) and 'Last Name' (Abbeline), an 'Email' field (Test@test.com), and a 'Phone Number' field (123456). There are two dropdown menus: 'Customer' (set to Mobile App) and 'Department' (set to EPE). A prominent green 'SAVE' button is located at the bottom of the form.

CARDHOLDER EDIT SCREEN

User can view and edit some of the Cardholder data from this screen.

» **Activity button** (opens the Cardholder Activity page)

1. Active toggle: You can activate or deactivate a cardholder.

Note: Deactivating a cardholder will disable all their access control credentials system-wide. This will only affect credentials that are affiliated with the deactivated Cardholder. Any credentials on a different *cardholder record* will not be affected.

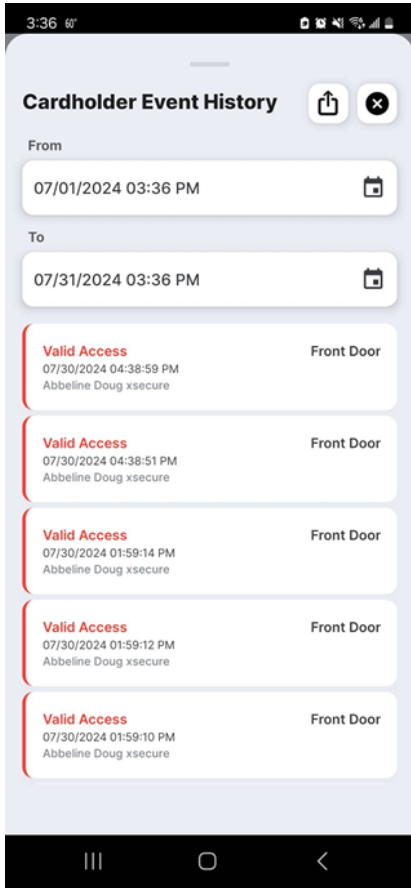
2. Customer: You can assign a Customer to the Cardholder.

Note: The Customer designation controls which system operator can see the cardholder record.

3. Department: You can change the department assignment.

Note: The Department designation may affect which system operator can see the cardholder record.

CARDHOLDER: EVENTS



CARDHOLDER ACTIVITY

This screen will automatically show the cardholder's event history for the past 30 days.

» **X button** (exits the Cardholder Activity page)

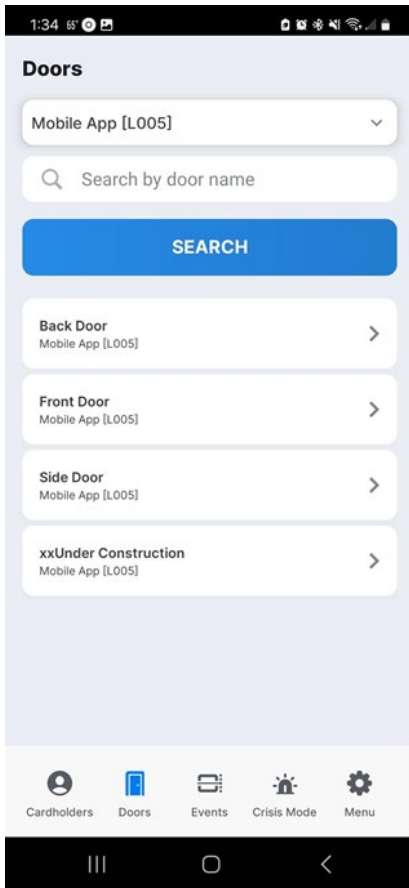
Note: click the calendar icon to select a date/time.

Note: The search is limited to a 30-day range.

1. From: Enter a starting date and time.
2. To: Enter an ending date and time.
3. Export button: Export the Cardholder Event History to CSV file format on your local phone.

Note: maintaining file space and the transfer of files to another computer is the responsibility of the smartphone user/administrator.

DOOR LIST: SEARCH



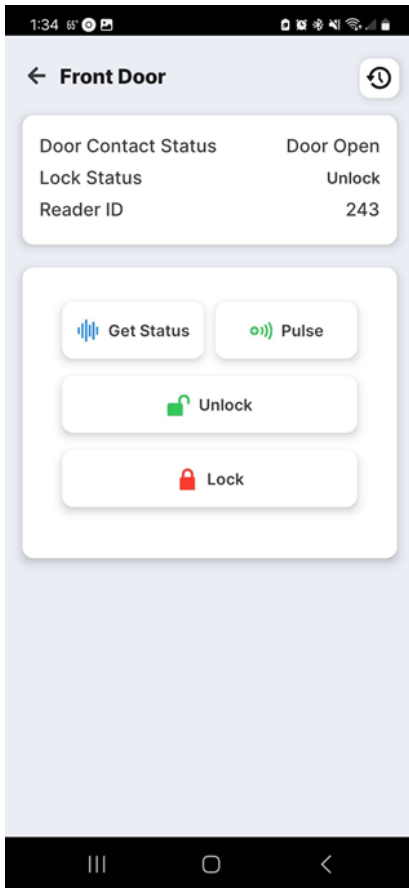
LIST OF DOORS

This screen will automatically show the list of doors in the selected loop/cluster.

Note: you can search by door name if the list is long.

1. Doors droplist: Select the desired cluster name.
2. (optional) Search Criteria: Enter a Door name if needed.
3. Tap the Search button to retrieve a list of Doors that match your criteria.
4. Tap on the tile of a Door you want to control.

DOOR CONTROL



DOOR CONTROL

This screen allows the user to control the door lock state and will show the last known status of the lock and contact.

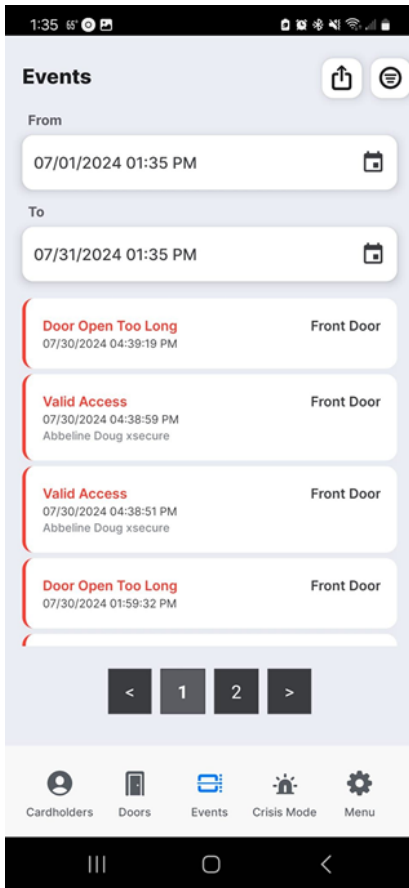
To update the page status:

- » **Events Activity button** (opens the Events List page)
- » **Get Status** (of hardware)

1. View the door and lock status.
2. (optional) Tap on a command button to issue an operator command to the door/lock.
 - » **Pulse:** door will momentary unlocked until ...
 - door *relock within* timer elapses (programmable).
 - » **Lock:** door will remain locked until ...
 - next valid card read
 - next unlock command issued
 - *door unlock schedule* takes affect, if applied
 - » **Unlock:** door will remain unlocked until ...
 - next lock command issued
 - *door unlock scheduled* expires, if applied

3. Tap the **Get Status** button to refresh the current status of the Door and Lock.

EVENTS LIST



EVENT HISTORY

This screen will automatically show the System Event history for the selected date-range.

» **X button** (exits the Events Activity page)

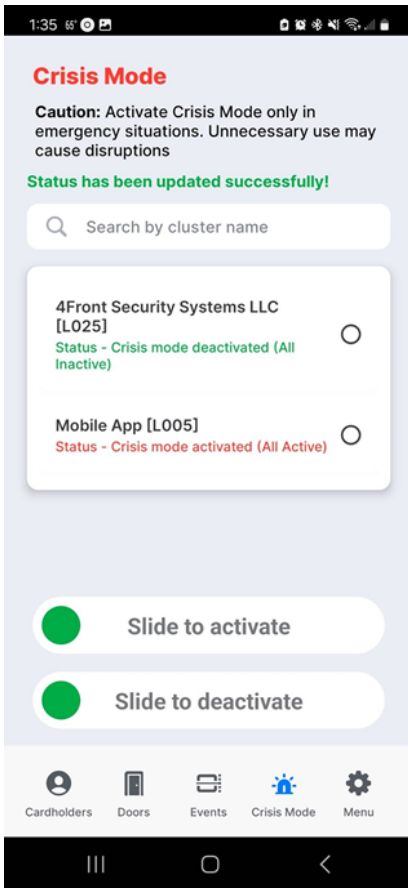
Note: click the calendar icon to select a date/time.

Note: The search is limited to a 30-day range.

1. From: Enter a starting date and time.
2. To: Enter an ending date and time.
3. Tap the pagination buttons at bottom of event list to move to next or previous page, as needed.
4. Export button: Export the Event History to CSV file format on your local phone.

Note: maintaining file space and the transfer files to another computer is the responsibility of the smartphone user/administrator.

CRISIS MODE



CRISIS MODE CONTROL

This screen allows the operator to invoke or revoke a crisis mode scenario, which will affect hardware behavior and cardholder access based on system programming.

Use the slider buttons to activate or deactivate crisis mode:

- » **Slide to activate** (activates crisis mode)
- » **Slide to deactivate** (deactivates crisis mode)

1. Enter the Cluster Name into the Search field, as needed.
2. Tap on a Cluster name (site) to select the panels you want to issue a crisis command.
3. Slide the *desired button* to engage or disengage crisis mode.

Note: behavior of the hardware during crisis mode is based on system programming for each door/lock and access group (access privileges on cards).